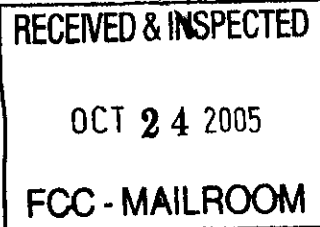


October 15, 2005

Federal Communications Commission
445 12th Street, S.W.
Room 4B-541
Washington, D.C.



Attention: Jennifer Simpson, 4B-541
For Docket No. 05-231

DOCKET FILE COPY ORIGINAL

Dear Ms. Simpson:

My name is George Henson, and this is in regard to the problem on our Channel 3. This is the T.V. Guide.

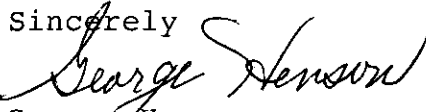
When we first started receiving this channel we could see the entire screen. The menu gave us all the information we needed. About 2 years ago all that was changed, as they started using the top two thirds for commercials. After that the print on the remaining part was very small. If like so many of us that are hearing impaired you use closed captioning that results in not being able to see the programs listed at all.

The T.V. channel was contacted and they informed us, that even though they realized that, by law they need to show closed captioning, they won't move it to a position, so that we can see the menu.

this is a hardship for many of the Seniors, of which there are many who need the captioning. The average age here, in a retirement community is 76. this should make the problem easier to understand.

I would appreciate your support, and any advise, that you can give us on this matter.

Sincerely


George Henson

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